

Look and Feel Change: Citrix

Please be aware of the following look and feel changes to the Citrix application access service.

Some applications that previously appeared on the computer desktop will now appear in the folder view described below. These applications will also be available in your Start menu.

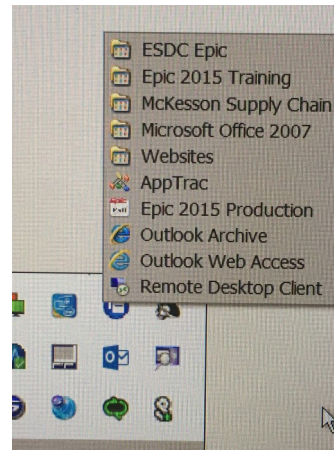
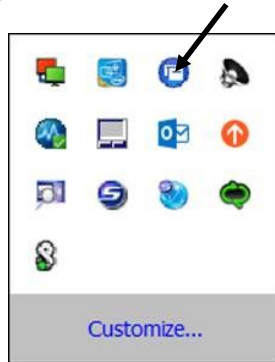
Citrix is still access by clicking the small up arrow in the bottom right hand corner of your screen.



What is Citrix???
Citrix is the brand name of the system we use to access Epic, the Patient Safety Alert system, OBIX, among others.

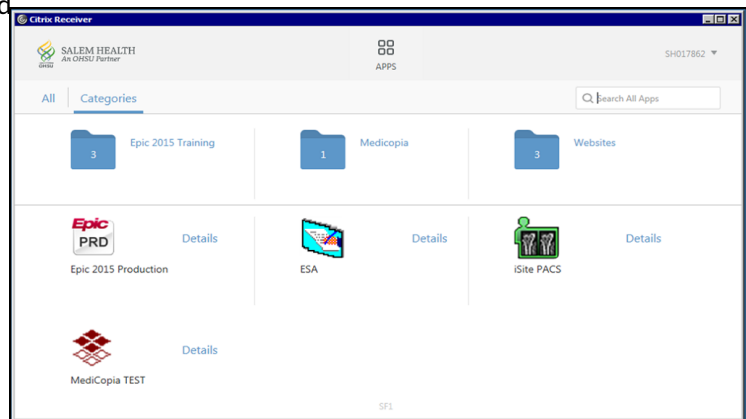
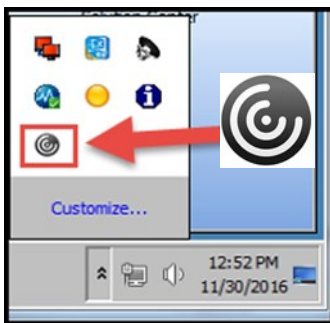
Old version:

Clicking on the blue Citrix ball launched a long menu at the bottom of the screen.



New version:

Clicking the gray Citrix icon launches a folder view with all of your Citrix-delivered applications.



If you need assistance or encounter any issues, please contact the Solution Center at 503-814-4357 or solution.center@salemhealth.org