

Parkview Family Lodge

Salem Health's home away from home



Guest information

Parkview Family Lodge

745 Mission St. SE | Salem, OR 97301

Reservations: 503-814-HOME (4663)

House phone: 503-814-8008

Key pick-up is at Salem Hospital Security
(next to the Emergency Department)

Check-in

Weekdays between 2 to 4 p.m.

Check-out

By noon on day of departure

Welcome to the Parkview Family Lodge

The Parkview Family Lodge is designed to serve families and patients from out of town who need a place to stay while they or their loved ones receive health care services. We hope you will think of the Parkview Family Lodge as your “home away from home.” We ask that you follow certain house rules and participate in simple tasks of housekeeping. We hope your stay at the Parkview Family Lodge makes your trip to Salem more convenient and pleasant.



Parking

Guests may park in the Salem Health Rehabilitation Center parking lot behind the Lodge, or on Church Street in front of the house. If you choose to park on the street, please be respectful of our neighbors and obey all parking regulations. Do not park at Pringle Park. Please place your parking permit in the front window of your car.

Alcohol and drugs

Alcoholic beverages and illicit drugs are strictly prohibited.

Smoking

Smoking anywhere on the premises is strictly prohibited.

Pets

No pets are allowed in the house.

Visitors

Please do not allow visitors into the house. There is a binder in each guest room that contains dining suggestions on campus and in the Salem area. You must request permission to add overnight guests who weren't part of your original reservation.

Quiet hours

Please return to the Parkview Family Lodge by 10 p.m. and respect **quiet hours** between 9:30 p.m. and 7 a.m. This includes refraining from using the laundry facilities and television after 9:30 p.m.

Free Wi-Fi

Salem Health offers free Wi-Fi for guest staying at Parkview Family Lodge for your computers and devices. There are no computers or printers in the house for guests.

Kitchen and dining areas

Please prepare and eat food in the kitchen and dining room areas only. Guests are provided with pantry and refrigerator storage space for their own food. Guests are expected to clean up after themselves.

Laundry

A laundry area is available off the kitchen for guests. Please do not use during quiet hours between 9:30 p.m. and 7 a.m.

Safety and security

- This is a nonsmoking and pet-free facility.
- Guests who are staying after surgery must have a capable adult to help them in the house at all times.
- The exterior doors will be locked at all times. The back door is automatic and takes a few seconds to close. Please be sure it has closed and latched before leaving.
- Firearms or weapons of any kind are not permitted in the house at any time.
- The Parkview Family Lodge is not responsible for lost or stolen articles.
- The house is equipped with smoke detectors. Please become familiar with fire exits. In the event of fire, please leave the house and meet in the parking lot by the Let's All Play Place.

Helpful phone numbers

Salem Hospital Patient & General Information: 503-561-5200

Salem Hospital Access Services (patient check-in): 503-814-1100

Salem Health Cancer Center: 503-814-1449

Salem Hospital Patient Advocate: 503-561-5765

Salem Hospital Security (non-emergency): 503-814-0311

Room phone numbers

Minto-Brown Island Park room: 503-814-8007

Riverfront Park room: 503-814-8006

Bush's Pasture Park room: 503-814-8005

Pringle Park room: 503-814-8004



Change in reservation

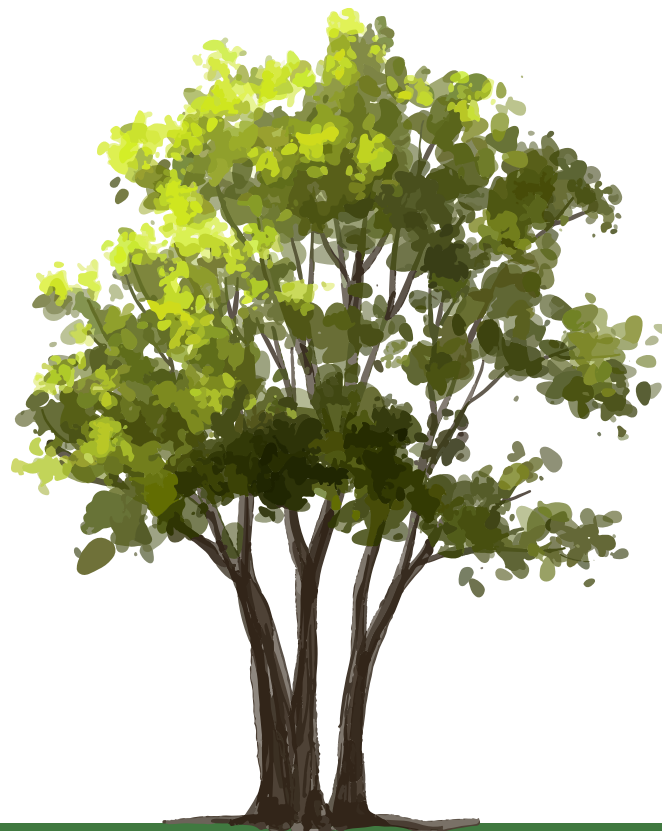
If you need to change your original reservation, contact guest services at 503-814-HOME (4663). Extended stays will be evaluated on a case-by-case basis depending on room availability. Please **do not** use a room other than the one you are assigned, even if it appears empty. Another guest may be checking in to that room.

Checking out

Your key card will expire on your check-out date. Please return your key fob to Security or the key box located near the rear entry of the house before leaving the hospital campus for home. Guests are asked to check-out by noon.

We realize you may be in a hurry when checking out. Please allow enough time to complete the following:

- Please strip your bed and place your used linens and towels in the laundry basket in your room.
- Empty your bedroom wastebasket into the kitchen wastebasket.
- Remove your personal food from the refrigerator and pantry. Leave the kitchen clean for the next guest.
- Check your room for any personal items that may have been left behind.
- Leave the lodge in good, orderly condition. If something is broken or not working properly, please alert the resident manager or leave us a note.



There is no cost to stay in the Parkview Family Lodge. However, you may wish to leave a suggested \$25 donation in the key drop box. If dropping in the drop box, please be sure to seal it in the envelope provided.

