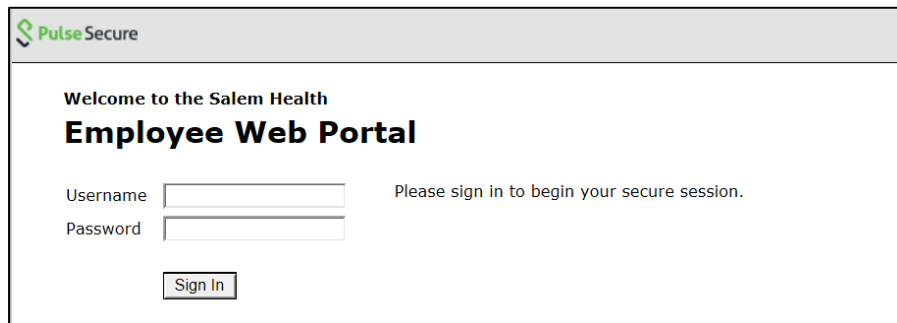


Remote Access from outside Salem Health using your own computer

Follow these instructions to log in using your personal computer. If you are remoting in using a Salem Health-provided laptop, please call the Solution Center for a different tip sheet.

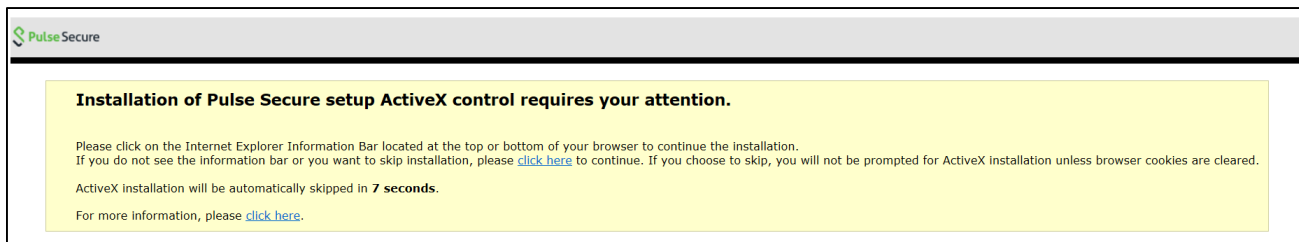
Skip to page 2 for instructions on using your home computer (Windows-only) to remotely connect to your work computer.

First, access the Salem Health website while disconnected from the Salem Health network. Navigate to <https://remote.salemhealth.org>



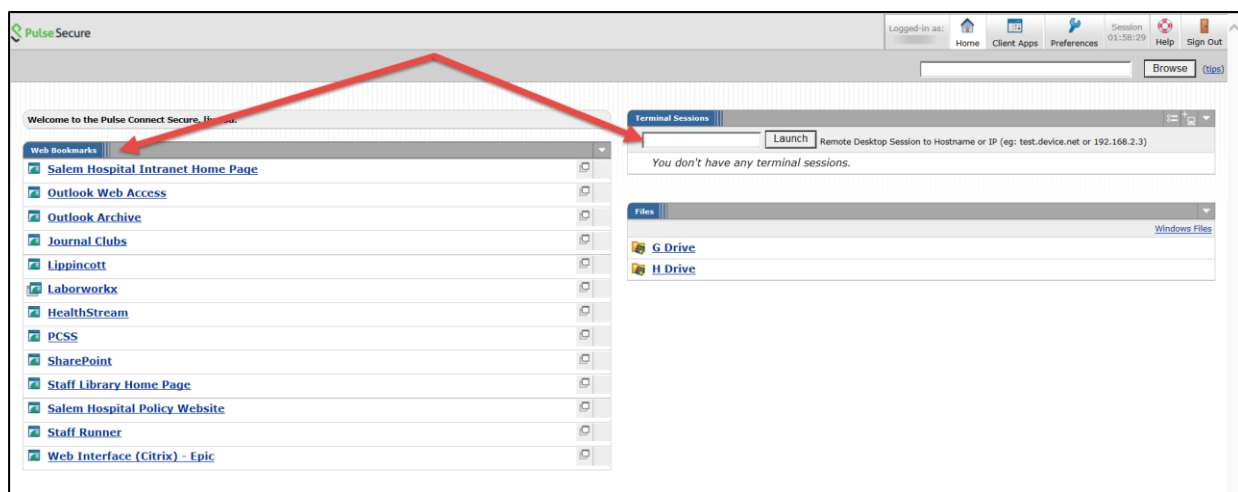
The screenshot shows the Pulse Secure login interface. At the top left is the Pulse Secure logo. The main heading reads "Welcome to the Salem Health Employee Web Portal". Below this, there are two input fields: "Username" and "Password". To the right of these fields is the text "Please sign in to begin your secure session." Below the input fields is a "Sign In" button.

The first time you sign in, you may be prompted to install Active X controls.



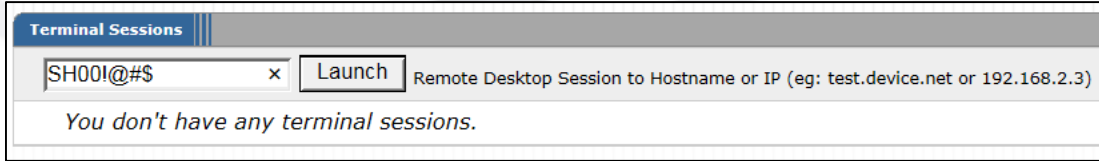
The screenshot displays a yellow warning box with the following text: "Installation of Pulse Secure setup ActiveX control requires your attention." Below this, it states: "Please click on the Internet Explorer Information Bar located at the top or bottom of your browser to continue the installation. If you do not see the information bar or you want to skip installation, please [click here](#) to continue. If you choose to skip, you will not be prompted for ActiveX installation unless browser cookies are cleared. ActiveX installation will be automatically skipped in 7 seconds. For more information, please [click here](#)."

Once Active X has installed, you will be greeted with the following Pulse Connect Secure Session Page.

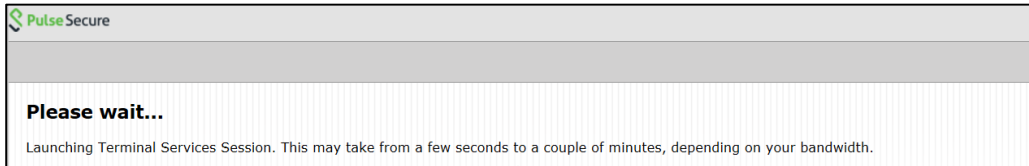


The screenshot shows the Pulse Connect Secure session page. At the top, there is a navigation bar with "Home", "Client Apps", "Preferences", "Session 01:58:29", "Help", and "Sign Out". Below this is a "Web Bookmarks" section with a list of links: Salem Hospital Intranet Home Page, Outlook Web Access, Outlook Archive, Journal Clubs, Lippincott, Laborworkx, HealthStream, PCSS, SharePoint, Staff Library Home Page, Salem Hospital Policy Website, Staff Runner, and Web Interface (Citrix) - Epic. To the right, there is a "Terminal Sessions" section with a "Launch" button and the text "Remote Desktop Session to Hostname or IP (eg: test.device.net or 192.168.2.3)". Below this is a "Files" section with "G Drive" and "H Drive" listed.

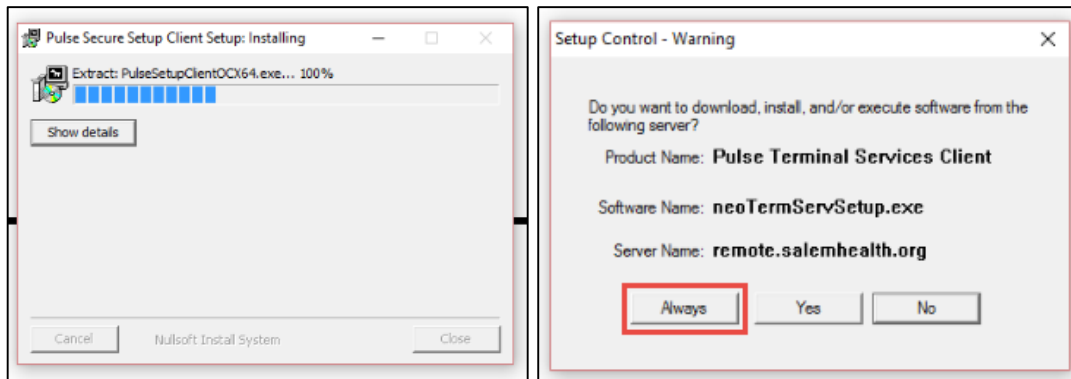
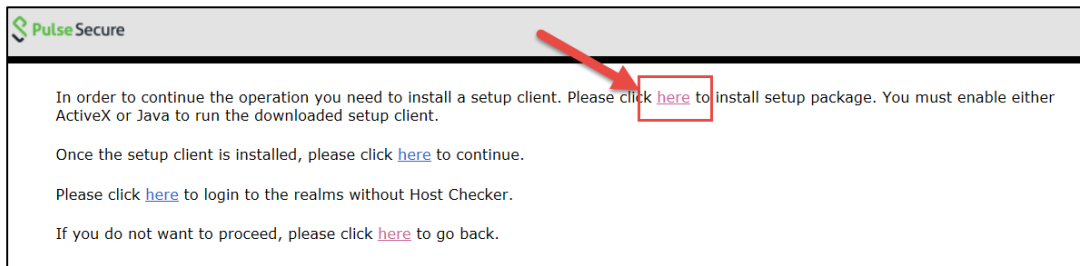
From this point, you can utilize your usual activities from the Web Bookmarks page, or if you would prefer to remote to your personal desktop, enter your workstation ID or IP address in the Terminal Sessions box.



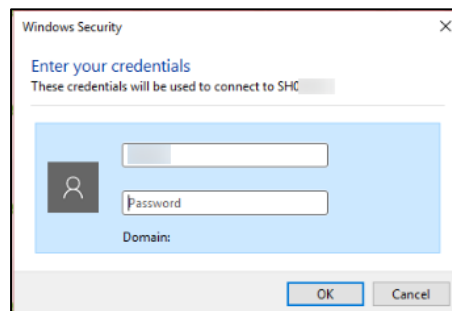
The Terminal Services Session will launch and may take a few moments.



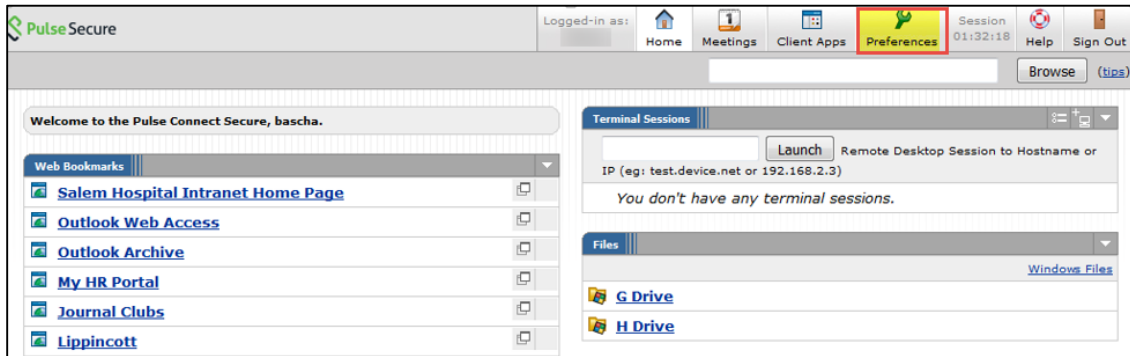
Next, install the Active java setup client.



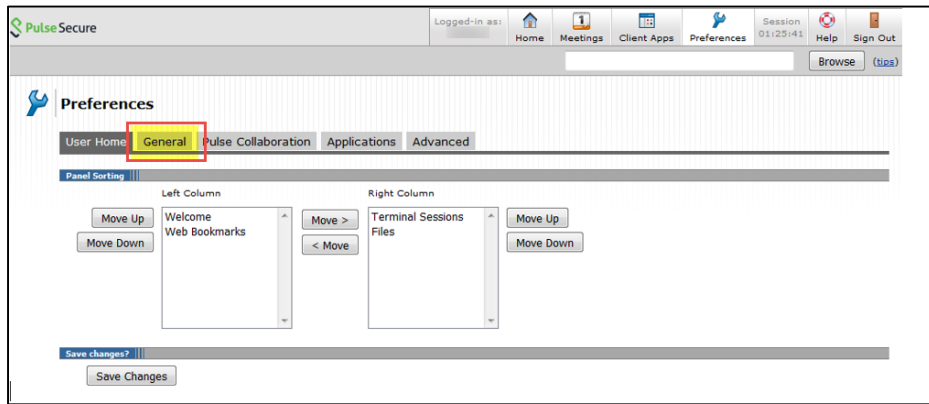
Next, you will be prompted to sign in to your remote session using your login ID in the format of Phservices\yourlogin and your normal network password.



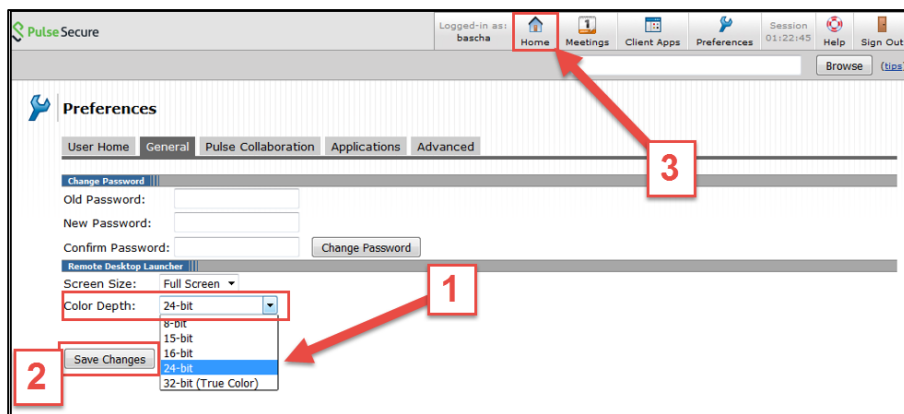
You may find that your screen resolution is not optimal. If this is the case, change your screen resolution. First, click on the Preferences icon.



Click on the "General" tab.



1. Click on the "Color Depth:" drop down window under the "Remote Desktop Launcher" section and choose "24-bit".
2. Click the "Save Changes" button.
3. Click on the "Home" button at the top of the screen to take you back to the original login screen.



If you have any questions or issues, please call the Solution Center at 503-814-4357.